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ArcBest Receives 2017 Prism Award

• American Payroll Association honors logistics company for payroll practices

FORT SMITH, Arkansas, October 18, 2017 — <u>ArcBest</u>® (Nasdaq: ARCB), a leading logistics company with creative problem solvers who deliver integrated solutions, is pleased to announce that it has received the 2017 Prism Award for Best Practices from the American Payroll Association (APA).

The prestigious Prism awards recognize U.S. companies that lead the payroll industry with innovative practices in the areas of technology, performance, management and process improvement.

"I am very pleased that our payroll department has been honored for working to improve our processes," said Erin K. Gattis, ArcBest chief human resources officer. "We have talented employees at ArcBest who live out our company values every day, and this team truly represents our spirit of collaboration and excellence."

ArcBest was honored for its efforts to implement new practices at a management level, which included utilizing the four disciplines of execution framework and converting employee compensation from paper check to direct deposit. In 2016, the ArcBest payroll department went from processing payroll for 12 companies in 27 states to doing so for six companies in 44 states.

"ArcBest Corporation has implemented multiple processes within the organization to ensure its payroll department operates with accuracy and efficiency," said Dan Maddux, executive director of the APA. "ArcBest stands as an example of how the payroll department can contribute vastly to the overall well-being of a successful company."

In 2015, the ArcBest payroll team received the Prism Award for Technology in Payroll.

Established in 1982, the nonprofit APA is the nation's leader in payroll education, publications and training. The APA presented the annual Prism Awards at its 2017 Fall Forum conference held September 27-29 in Indianapolis, Indiana.

ABOUT ARCBEST

ArcBest® (Nasdaq: ARCB) is a logistics company with creative problem solvers who have The Skill and the Will® to deliver integrated logistics solutions. At ArcBest, We'll Find a Way to deliver knowledge, expertise and a cando attitude with every shipment and supply chain solution, household move or vehicle repair. For more information, visit arcb.com.